

## **THRIFT STORES**

**Job Description:** *Our Thrift Stores have a wide variety of volunteer positions. Duties include, but are not limited to:*

- Sorting through donations to select saleable items following specific guidelines
- Place saleable items in various areas as directed
- Hang clothing on hangers and place on racks for pricing and tagging
- Discard unsalable items into appropriate bins for recycling
- Welcome and assist customers in locating items of interest
- Maintain an attractive and well-organized sales floor by:
  - Helping to sort clothes racks by size and color
  - Working with books, videos and media to make them easily accessible and orderly
  - Creating neat and attractive displays of miscellaneous merchandise and electronics
  - Keeping furniture clean and organized
- Greet and assist donors in unloading donations from their vehicles
- Evaluate donated items to determine if they are acceptable and explain donation criteria to donors
- Thank donors and provide a receipt as needed
- Sort donations into assigned categories and pack them properly into containers
- Maintain donation station ensuring it is clean, orderly and safe
- Load and unload trucks as assigned, including garbage, recycling, and route trucks
- Test and repair donated electronic items of all types to ensure good working order before placing them on the sales floor

**Skills Necessary:**

- Ability to stand on your feet for extended periods
- Lift and carry items of various weights and sizes
- Ability to remain comfortable and focused in a continuously changing environment that requires constant organization
- No allergies to dust, dirt or pet hair
- Good customer service skills
- Flexibility and a desire to be of service to others
- Retail experience is not required but is a plus
- Willingness to work outdoors in inclement weather
- Ability to diagnose and repair small electronic devices and appliances
- Basic understanding of book classification and genres (ie. crime fiction, science fiction, non-fiction categories)
- Ability to alphabetize using the English alphabet